

■ French Ports Situation – Update

January 04, 2011

Dear Customer,

Port Workers at French Ports have decided to resume their strike actions as follows:

■ FOS

- January 03 : for 24 hours
- January 04 / 20:00 till January 05 / 06:00
- January 07 / 20:00 till January 08 / 06:00
- 1 hour stoppage at the end of each shift starting January 03 / noon time

■ LE HAVRE

- January 03 : for 24 hours
- January 07 / 22:00 till January 10 / 06:00
- 1 hour stoppage between 5:00 to 06:00 and 13:00 and 14:00 each day

This situation will disrupt our schedules leading to call omissions in each port.

We will send you updated reports on our schedules and our local representatives remain at your disposal for further information.

Kind regards,

Hapag-Lloyd AG