## CustomerInfo



## US Gulf – South America East Coast Loop 1 (GS1) Service Advisory

June 3, 2011

Dear Customer,

We would like to inform you that due to the elevated levels of the Mississippi river, the following GS1 vessels will not have sufficient clearance for safe transit under the New Orleans bridge and are **omitting the New Orleans port call** as a result:

- E.R. Kobe 1115N/1122S, ETA June 9, 2011
- CSAV Houston 1116N/1123S, ETA June 16, 2011
- Montevideo Express 1117N/1124S, ETA June 23, 2011

In order to minimize service interruptions in and out of New Orleans during this period, the following steps have been taken:

- 1. Relaying import containers via Altamira, Mexico on other unaffected Hapag-Lloyd services into New Orleans.
- 2. Relaying import and export containers via Caucedo with the GS1 on the Laurita Rickmers. This vessel has been specifically put in place for two round trips between the ports of Caucedo and New Orleans, with estimated start and end dates in Caucedo on June 9, 2011 and June 26, 2011 respectively.

We are expecting a resumption of the New Orleans port call on the GS1 starting with the Navigantes Express 1118N/1125S ETA June 30, 2011.

For further information please contact your local Hapag-Lloyd sales or customer service representative.

Kind regards,

Hapag-Lloyd AG