

23 February 2011 1800 hrs

CUSTOMER NOTICE

LPC OPERATIONAL STATUS

The 6.3 magnitude earthquake on Tuesday 22 February caused further damage to Lyttelton Port of Christchurch infrastructure and facilities.

Our priority is for the safety of all staff and we can advise that fortunately there were no injuries sustained at the port.

Engineers and civil maintenance staff have carried out extensive structural checks. A summary of assessments is as below.

OIL BERTH OPERATIONS

The berth has held up well. Next stage is to confirm that the pipework is fully serviceable. Based on that we expect to be operational in 48 hours. We have a tanker scheduled for fuel discharge on Saturday 26 February 2011.

CONTAINER OPERATIONS

An assessment of container assets is that wharves have held up well, but there are urgent minor works to be done. We are aiming to have limited operations available within 3-4 days. Our current best estimate to get back to our previous operation service levels prior to the 6.3 quake is in 10 days. We will give daily updates to directly effected customers.

We regret to advise that receipt and delivery is currently suspended but expect to be operational within 24 hours. We will notify customers as soon as possible.

GENERAL CARGO OPERATIONS

General cargo assets are being assessed on Thursday 24 February. We will update you further.

CITYDEPOT OPERATIONS

In the morning we intend to correct any misaligned containers at our CityDepot site and intend to be operational in the afternoon.

Our clear focus is on ensuring that fuel and essential services will get through to Christchurch.

We have greatly appreciated the support of the Royal NZ Navy who have had a number of

divers assisting our engineers in assessing our structures and carrying out a series of soundings to review the channel depth.

We would like to thank all of our customers for their understanding and patience in what has been a stressful and busy time for everyone.

Personally, I wish to acknowledge the incredible effort from the LPC team whose aim is to ensure our customers' and community needs are met.

Our thoughts are with all the families of Canterbury during this difficult time.

Kind regards

A handwritten signature in cursive script that reads "Peter Davie".

Peter Davie
Chief Executive